

Oracle Platform as a Service and Infrastructure  
as a Service – Public Cloud  
Service Descriptions-Metered & Non-Metered

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## ***GLOSSARY PUBLIC CLOUD SERVICES-NON-METERED***

**Gigabyte Storage Capacity per Month:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**Hosted Connection:** is defined as a unique connection used to build integrations between applications using the Oracle Integration Cloud Service. A Hosted Connection is counted per unique application, data source, third party software, Oracle software, Web Service or REST end point to which the Oracle Integration Cloud Service is connected. Web Services that use the same WSDL url and credential are counted as one Hosted Connection.

**Hosted Environment:** is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

**Hosted Node:** is defined as a high-performance, Infiniband-enabled server for extending Hadoop clusters on the Oracle Big Data Cloud Service.

**Interaction:** is defined as any API call or notification consumed by any application built on the Oracle Mobile Cloud Service.

**Interactions per Month:** is defined as the number of interactions per month of the service.

**OCPU** is defined as the CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**TB of Storage Capacity:** is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

**Storage Pack:** is defined as one hundred (100) GB of file storage across all users per tenant.

**10 Concurrent Connections:** is defined as each Concurrent Messaging Connection which can send and receive up to a total of five million (5,000,000) messages per calendar month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

## **ORACLE PLATFORM AS A SERVICE-METERED**

### **Oracle Database Public Cloud Services**

#### **Applicable Part # B77326**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services.

#### **Eligible Services**

The current Database Public Cloud Services available include:

- Oracle Database Cloud Service
- Oracle Database Backup Service

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

#### **Activation, Usage and Billing**

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. . Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

#### ***"Pay as You Go"***

If you do not wish to pre-pay an amount to Oracle for use of Database Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Database Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

#### ***"Pre-Paid Subscription"***

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle Database Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Database Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Database Public Cloud Services within your Cloud Account during the

Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle’s then current price list defined in Oracle’s “Pay as You Go” Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period and continue to use any activated Database Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Database Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Database Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

### **Oracle Database Cloud Service**

<b>Oracle Database Cloud Service Offering</b>	<b>Part #</b>	<b>Metric</b>
Oracle Database Cloud Service-Standard Edition One - Virtual Image -General Purpose	B78521	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One - Virtual Image- General Purpose	B78522	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image -General Purpose	B78523	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image- General Purpose	B78524	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image- General Purpose	B78525	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition High Performance -Virtual Image -General Purpose	B78526	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance- Virtual Image- General Purpose	B78527	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image- General Purpose	B78528	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78529	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-General Purpose	B78530	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78531	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-General Purpose	B78532	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance -General Purpose	B78533	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance- General Purpose	B78534	OCPU PER HOUR

Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -General Purpose	B78535	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance General Purpose	B78536	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78537	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-Virtual Image-High Memory	B78538	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78539	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78540	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78541	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition High Performance-Virtual Image-High Memory	B78542	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78543	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition Extreme Performance-Virtual Image-High Memory	B78544	OCPU PER HOUR
Oracle Database Cloud Service-Standard Edition One-High Memory	B78545	OCPU PER MONTH
Oracle Database Cloud Service-Standard Edition One-High Memory	B78546	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78547	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Memory	B78548	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78549	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-High Performance	B78550	OCPU PER HOUR
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78551	OCPU PER MONTH
Oracle Database Cloud Service-Enterprise Edition-Extreme Performance -High Memory	B78552	OCPU PER HOUR

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Database Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPU's come with a pre-defined amount of memory. Oracle Database Cloud Service supports

two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

### Description

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL\*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

**Service Activation, Measurement and Usage** You may begin using the Oracle Database Cloud Service after the Oracle Cloud Service account has been set up for consumption. You may view your usage of the Oracle Database Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Database Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Database Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

### Termination

The Oracle Database Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Database Backup Service

No	Oracle Database Backup Offering	Part #	Metric
1	Storage Capacity	B77079	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77476	GIGABYTE OUTBOUND DATA TRANSFER PER

3A	PUT, COPY, POST or LIST Requests	B77477	1,000 REQUESTS PER MONTH
3B	GET and all other Requests	B77478	10,000 REQUESTS PER MONTH

### Metrics:

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**1,000 REQUESTS PER MONTH:** is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

**10,000 REQUESTS PER MONTH:** is defined as maximum of 10,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

### Description

Oracle Database Backup Service is designed to provide scalable object storage for your Oracle database backup data. You can use the Oracle Database Backup Service to perform backup and recovery operations using the RMAN interface. To store Oracle Database backups, You must first purchase the Oracle Database Backup Service. The Oracle Storage Cloud Service cannot be used to store Oracle Database backups with the RMAN interface.

### Service Activation, Measurement and Usage

You may begin using the Oracle Database Backup Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Database Backup Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Database Backup Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in “TimedStorage-ByteHrs” which are added up at the end of each calendar the month to generate Your monthly charges.
- For purposes of Oracle Database Backup Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data Transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.
- For purposes of Oracle Database Backup Service-Requests Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Database Backup Service during each calendar month.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Backup Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. Monthly Uptime Percentage = 100 – the average of the Error Rates from each one-hour period in any given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as documented in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total storage transactions during a one-hour time interval.
3. A Failed Storage Transactions is any of the following transactions that did not meet the defined “success criteria” when processed.

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

### Termination

The Oracle Database Backup Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Database Backup Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Java Public Cloud Services**

### **Applicable Part # B78388**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Java Public Cloud Services.

#### **Eligible Services**

The current Java Public Cloud Services available include:

- Oracle Java Cloud Service

During the Services Period of your order, you may consume any Java Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Java Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Java Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

#### **Activation, Usage and Billing**

The service description for each Java Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

#### ***"Pay as You Go"***

If you do not wish to pre-pay an amount to Oracle for use of Java Public Cloud Services, you will be charged for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new Java Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their use. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

#### ***"Pre-Paid Subscription"***

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible OracleJava Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period") unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated Java Public Cloud Service as defined in your order. If Oracle adds additional service offerings to list of eligible Java Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period and continue to use any activated Java Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active Java Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle’s then current price list as defined in the “Pay as You Go” Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the Java Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

### ***Oracle Java Cloud Service***

<b>Oracle Java Cloud Service Offering</b>	<b>Part #</b>	<b>Metric</b>
Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78553	OCPU PER MONTH
Oracle Java Cloud Service -Standard Edition-Virtual Image-General Purpose	B78554	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78555	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-General Purpose	B78556	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78557	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-General Purpose	B78558	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition- General Purpose	B78559	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition- General Purpose	B78560	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78561	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition- General Purpose	B78562	OCPU PER HOUR
Oracle Java Cloud Service-Suite-General Purpose	B78563	OCPU PER MONTH
Oracle Java Cloud Service-Suite-General Purpose	B78564	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78565	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-Virtual Image-High Memory	B78566	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78567	OCPU PER MONTH

Oracle Java Cloud Service-Enterprise Edition-Virtual Image-High Memory	B78568	OCPU PER HOUR
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78569	OCPU PER MONTH
Oracle Java Cloud Service-Suite-Virtual Image-High Memory	B78570	OCPU PER HOUR
Oracle Java Cloud Service-Standard Edition-High Memory	B78571	OCPU PER MONTH
Oracle Java Cloud Service-Standard Edition-High Memory	B78572	OCPU PER HOUR
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78573	OCPU PER MONTH
Oracle Java Cloud Service-Enterprise Edition-High Memory	B78574	OCPU PER HOUR
Oracle Java Cloud Service-Suite-High Memory	B78575	OCPU PER MONTH
Oracle Java Cloud Service-Suite-High Memory	B78576	OCPU PER HOUR

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**OCPU PER MONTH:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Database Cloud Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. OCPU's come with a pre-defined amount of memory. Oracle Database Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

### Description

Oracle Java Cloud Service provides a cloud-based application server – WebLogic 12c or 11g with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

### Service Activation, Measurement and Usage

You may begin using the Oracle Java Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view your usage of the Oracle Java Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Java Cloud Service- Virtual Image, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Java Cloud Service, Your usage is measured by calculating the number of OCPU hours used by You. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Java Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Java Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

### **Termination**

The Oracle Java Cloud Service will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Java Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**PLATFORM AS A SERVICE -NON-METERED**

**Oracle Database Cloud Service – Non-metered- Hosted Environment**

Applicable Part #

1	B83493	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83494	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83529	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83530	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83531	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83532	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83533	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83534	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83535	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83536	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83537	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83538	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83539	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83540	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
15	B83541	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment
16	B83542	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment

**Description**

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with

automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL\*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Database Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at

[www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## **Oracle Database Backup Service – Non-metered - TB of Storage Capacity**

Applicable Part #B83543

This Oracle Database Backup Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Service and not with any other cloud services - including Oracle Storage Cloud Service.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Backup Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.

2. "Error Rate" is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined "success criteria" when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Database Backup Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

### Oracle Java Cloud Service -Non-metered-Hosted Environment

Applicable Part #

1	B83544	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
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2	B83545	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83546	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83495	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83496	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
6	B83549	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83550	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83551	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83552	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83553	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83554	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83555	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

## Description

The Oracle Java Cloud Service— Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – WebLogic 12c or 11g with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

## Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Java Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

## Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Java Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

## Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Cloud Service – Multitenant Edition-S5***

Applicable Part # B67335

The Oracle Database Cloud Service-Multitenant Edition –S5 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, five (5) GB of Oracle Database storage (approximately 1,000,000 rows of data) and thirty (30) GB data transfer rate per month.

Each subscription to the Oracle Database Cloud Service –S5 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Cloud Service – Multitenant Edition -S20***

Applicable Part # B67336

The Oracle Database Cloud Service-Multitenant Edition-S20 environment is subject to the following quantities: one (1) schema of Oracle Database Enterprise Edition, twenty (20) GB of Oracle Database storage (approximately 6,000,000 rows of data) and one hundred twenty (120) GB data transfer rate a month.

Each license to the Oracle Database Cloud Service –S20 includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

#### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

### ***Oracle Database Cloud Service – Multitenant Edition -S50***

Applicable Part # B67337

The Oracle Database Cloud Service-Multitenant Edition – S50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service –Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Database Cloud Service – Multitenant Edition –BIS50***

Applicable Part # B76846

The Oracle Database Cloud Service-Multitenant Edition –BIS50 environment is subject to the following quantities: a one (1) schema of Oracle Database Enterprise Edition, fifty (50) GB of Oracle Database storage (approximately 10,000,000 rows of data) and three hundred (300) GB a month.

Each license to the Oracle Database Cloud Service - Enterprise environment includes the limited right to use the following features of the service: (i) RESTful Web Services, (ii) Data Loading, (iii) Application Development, (iv) SQL Workshop, and (v) Team Development.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Big Data Cloud Service - Starter Pack***

Applicable Part # B81600

The Oracle Big Data Cloud Service – Starter Pack consists of the following:

- A platform designed to run diverse workloads on Hadoop systems and for the development of new Big Data applications and integrations with existing relational data.
- Pre-configured with security features utilizing Apache Sentry, Kerberos, both network encryption and encryption at rest, as well as Oracle Audit Vault and Database Firewall.

Each tenant of Oracle Big Data Cloud Service – Starter Pack ordered by You receives 6 Hosted Nodes with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Starter Pack includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition

- Oracle Big Data Connectors

### **Termination**

When the Oracle Big Data Cloud Service is terminated, Your Content will no longer be available on the service instance. Your Content will remain available in the Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the Storage Cloud Service for collection purposes. After the 60 day period, the Storage Cloud Service will become unavailable and all of Your Content will be deleted.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Big Data Cloud Service – Starter Pack available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

- “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Big Data Cloud Service was in the state of “Unavailable.”
- “Unavailable” or “Unavailability” mean:
  - When all nodes have no external connectivity
- An “Oracle Compute Unit” (OCPU) provides CPU capacity equivalent of one physical core of a modern Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

### **Responsibilities**

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Big Data Cloud Service – Additional Nodes***

Applicable Part # B81601

Each tenant of Oracle Big Data Cloud Service – Additional Nodes receives additional nodes (in units of 6) with 32 Oracle Compute Units per node. Each node has 256 GB RAM and 48 TB of storage.

The Oracle Big Data Cloud Service – Additional Nodes includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Cloudera’s Distribution including Apache Hadoop, Enterprise Data Hub Edition
- Oracle Big Data Connectors

### **Termination**

When the Oracle Big Data Cloud Service is terminated, Your Content will no longer be available on the service instance. Your Content will remain available in the Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the Storage Cloud Service for collection purposes. After the 60 day period, the Storage Cloud Service will become unavailable and all of Your Content will be deleted.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Big Data Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

- “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Big Data Cloud Service was in the state of “Unavailable.”
- “Unavailable” or “Unavailability” mean:
  - When all nodes have no external connectivity
- An “Oracle Compute Unit” (OCPU) provides CPU capacity equivalent of one physical core of a modern Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

### **Responsibilities**

Oracle is responsible for performing the following aspects of service management for this Oracle Cloud Service:

- Initial Operation System setup
- Hadoop configuration and installation
- Network setup
- Network availability
- All Hardware / Firmware / BIOS

All other aspects of service management are Your responsibility, including, but not limited to:

- Operating System maintenance and administration
- Maintenance and administration of all Hadoop services
- Updates and patches to the Hadoop environment
- Updates and patches to the OS environment
- Monitoring of all Hadoop services running on the system

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Big Data SQL Cloud Service***

Applicable Part # B81602

The Oracle Big Data SQL Cloud Service provides an architecture designed for SQL on Hadoop, that integrates data in Hadoop and NoSQL with data in Oracle Database.

The Oracle Big Data SQL Cloud Service includes a limited right to access the following as part of the use of this Oracle Cloud Service:

- Oracle Big Data SQL
- Oracle Copy2BDA
- External Tables and Smart Scan functionality on Hadoop

These features are described in the Program Documentation for this Oracle Cloud Service.

#### **Termination**

When the Oracle Big Data SQL Cloud Service is terminated, Your Content will no longer be available on the service instance. Your Content will remain available in the Oracle Storage Cloud Service for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the Storage Cloud Service for collection purposes. After the 60 day period, the Storage Cloud Service will become unavailable and all of Your Content will be deleted.

#### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Big Data Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

#### **Definitions**

- “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Big Data Cloud Service was in the state of “Unavailable.”
- “Unavailable” or “Unavailability” mean:
  - When all nodes have no external connectivity

#### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Database Cloud - Exadata Service***

Applicable Part #

Oracle Database Cloud - Exadata Service Offerings	Part #	Raw Storage	Usable Storage	Minimum OCPUs	Maximum OCPUs
Oracle Database Cloud - Exadata Service – Quarter Rack	B81633	144TB	42TB	28	68
Oracle Database Cloud - Exadata Service – Half Rack	B81634	288TB	84TB	56	136
Oracle Database Cloud - Exadata Service – Full Rack	B81635	576TB	168TB	112	272
Oracle Database Cloud - Exadata Service – Additional OCPU	B81636	-	-	-	-

Each offering uses the metric **OCPU PER MONTH**, which is defined as the number of Oracle Compute Units (OCPU) used for all database instances of the Oracle Database Cloud - Exadata Service in a calendar month. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each service instance has 248GB of memory per node and a pre-defined amount of storage for the chosen rack. Additional OCPUs do not include additional memory or storage.

### Description

Oracle Database Cloud - Exadata Service provides a dedicated 11gR2 or 12c single-node or multi-node database instance with automated customer-controlled backup, patching, and DBMS management all made available with the included Oracle Cloud tooling. The Oracle Database Cloud - Exadata Service provides broad SQL\*NET access and can be used with Oracle Enterprise Manager and other Oracle DBMS tools. You can use the Oracle Database Cloud - Exadata Service through the Oracle Database Cloud - Exadata Service console.

### Service Activation, Measurement and Usage

You may begin using the Oracle Database Cloud - Exadata Service after the Oracle Cloud Service account has been set up for use.

- For purposes of Oracle Database Cloud - Exadata Service, usage per the OCPU Per Month metric is measured by calculating the number of OCPU used per month for all database instances, and any partial usage in a month will be billed as a full month of use. Fees are based on the OCPUs consumed in a month for all database instances, from the time that the instance(s) is made available for use until it is terminated.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Cloud - Exadata Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the "Service Commitment").

### Definitions

- "Monthly Uptime Percentage" is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Database Cloud - Exadata Service was in the state of "Unavailable."
- "Unavailable" or "Unavailability" mean:
  - When an instance has no external connectivity

### Termination

When an Oracle Database Cloud - Exadata Service instance is terminated for production use, the service instance will remain active for an additional 60 days. During this time, Service Administrators (as configured by the Customer) can retrieve and re-organize important Customer Data on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all data will be deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **Oracle Database Backup Service**

Applicable Part # B76557

This Oracle Database Backup Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You may purchase in multiples of 1 TB in a single Oracle Database Backup Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Service and not with any other cloud services - including Oracle Storage Cloud Service.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Database Backup Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

1. Monthly Uptime Percentage = 100 – the average of the Error Rates from each one-hour period in any given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as documented in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total storage transactions during a one-hour time interval.
3. A Failed Storage Transactions is any of the following transactions that did not meet the defined “success criteria” when processed.

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.

6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Storage Cloud is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Service

## Oracle Java Cloud Service-SaaS Extension – S1

Applicable Part # B67338

This Oracle Java Cloud Service-SaaS Extension -S1 environment is subject to the following quantities:

One (1) virtual image of Oracle WebLogic Managed Server one and a half (1.5) GB of Random Access Memory for Java Heap, five (5) GB of file storage and fifty (50) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## Oracle Java Cloud Service-SaaS Extension – S2

Applicable Part # B67339

This Oracle Java Cloud Service-SaaS Extension-S2 environment is subject to the following quantities: Two (2) virtual image of Oracle WebLogic Managed Server, three (3) GB of Random Access Memory for Java Heap, ten (10) GB of file storage, two hundred and fifty (250) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

### Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Java Cloud Service-SaaS Extension – S4***

Applicable Part # B67340

This Oracle Java Cloud Service-SaaS Extension-S4 environment is subject to the following quantities:

Four (4) virtual image of Oracle WebLogic Managed Server, six (6) GB of Random Access Memory for Java Heap, twenty five (25) GB of file storage and five hundred (500) GB data transfer rate.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Documents Cloud Service – Hosted Named User***

Applicable Part # B76606

The Oracle Documents Cloud Service environment is subject to the quantity of five hundred (500) GB of file storage across all users per tenant.

Each license to the Oracle Documents Cloud Service environment includes the limited right to use the following features of the service: (i) File/Folder Version History (ii) Links and Sharing (iii) Mobile Access (iv) Desktop and Mobile Sync (v) Offline Access (vi) Full-text Search (vii) Rest API access (viii) Integration with WCC On-Premise (ix) SaaS/PaaS integrations.

By default Oracle makes an attempt to scan files marked for upload using commercially available virus signatures. The default setting for this service will reject the upload if a virus is detected. Some files, such as encrypted or otherwise protected files may not be scanned. You have the option to disable the virus scan and allow unscanned files to be uploaded. Disabling or limiting the virus scan is at your own risk and you bear all liability for any resulting damage. While the Oracle Documents Cloud Service interface will mark files that have not been scanned, this visual indicator will not be available in all interfaces and users may not have any notice that one or more files were not virus scanned.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Documents Cloud Service – Storage Pack (100GB)***

Applicable Part # B76607

The Oracle Documents Cloud Service Storage Pack is subject to the quantity of one hundred (100) GB of file storage across all users per tenant.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Mobile Cloud Service – Interactions Per Month***

Applicable Part # B81041

Users of Oracle Mobile Cloud Service are authorized to access the following modules or features:

- Mobile Backends, Platform APIs : Push Notification, Storage, Data Offline, Device Registration, Database, Analytics
- SDKs for accessing Platform APIs from iOS and Android platforms
- API Designer and Implementations
- Connectors
- Administration and Lifecycle
- Access to Samples and Tutorials
- Community access, Tutorials
- Oracle Recommends

The Oracle Mobile Cloud Service includes a restricted use license to the Oracle Mobile Application Framework (“MAF”) during the Services Term subject to terms and conditions set forth in Your order.

**Usage Limits:** The Oracle Mobile Cloud Service is subject to the following quantities:

- One (1) development portal and three (3) deployment environments.
- The deployment environments consist of two non-production environments (Development and Staging) and one production environment.
- The deployment environments are limited to one million (1M) interactions per month and ten (10) GB of Database Storage.
- One (1) Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts) excepting as follows: when the Oracle Mobile Cloud Service is terminated, the service instance will remain active for an additional 60 days. During this time, Your Service Administrators (as configured by You) can retrieve and re-organize Your Content on the service instance for collection purposes, but the service instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all of Your Content will be deleted.

## ***Oracle Mobile Cloud Service – Additional Interactions – Interactions Per Month***

Applicable Part # B81042

This Oracle Mobile Cloud Service-Additional Interactions consists of a block of 100,000 interactions per month during the Services Period of the Oracle Mobile Cloud Services. Any unused or partially used quantity of interactions expire at the end of each month and do not rollover, and are not otherwise applied, to a subsequent month. Oracle Mobile Cloud Service-Additional Interactions may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Mobile Cloud Service – Additional Storage – Gigabyte Storage Capacity Per Month***

Applicable Part # B81599

This Oracle Mobile Cloud Service-Additional Storage consists of a block of 10 GB of additional storage per month for the Services Period of the Oracle Mobile Cloud Services.

Oracle Mobile Cloud Service-Additional Storage may be used only for the Oracle Mobile Cloud Service during the Services Period under the Ordering Document.

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Process Cloud Service –Hosted named User***

Applicable Part # B81040

Users of Oracle Process Cloud Service are authorized to access the following modules or features:

- Process Composition and Lifecycle Management using BPM Composer
- Productive Task Management using BPM Workspace
- Tracking, Performing process changes, Business control features using BPM Workspace
- Real-time Dashboards and Operational Intelligence using BPM Workspace

**THIS ORACLE CLOUD SERVICE IS NOT INTENDED TO HOLD SENSITIVE OR REGULATED INFORMATION. YOU MUST NOT USE THE CLOUD SERVICES TO STORE OR PROCESS ANY HEALTH, PAYMENT CARD OR SIMILARLY SENSITIVE INFORMATION THAT IMPOSES SPECIFIC DATA SECURITY OBLIGATIONS FOR THE PROCESSING OF SUCH DATA.**

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Process Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Integration Cloud Service – Standard Edition – Hosted Environment***

Applicable Part # 81029

Users of the Oracle Integration Cloud Service–Standard Edition are authorized to access the following module:

- Oracle Integration Cloud Service

**Usage Limits:** The Oracle Integration Cloud Service-Standard Edition is subject to the following quantities:

- This Oracle Cloud Service provides two (2) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of six (6) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Integration Cloud Service – Enterprise Edition – Hosted Environment***

Applicable Part # 81030

Users of the Oracle Integration Cloud Service – Enterprise Edition are authorized to access the following module:

- Oracle Integration Cloud Service

**Usage Limits:** The Oracle Integration Cloud Service- Enterprise Edition is subject to the following quantities:

- This Oracle Cloud Service provides six (6) Hosted Connections per month. You may separately purchase up to an additional four (4) Hosted Connections per month, up to a maximum of ten (10) total Hosted Connections per month.
- A maximum usage of up to one hundred thousand (100,000) messages per Hosted Connection per day. The size of a message may not exceed a maximum of 512 KB.

The terms referenced in this Service Description are described in the Program Documentation for this service.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Integration Cloud Service – Additional Hosted Connections***

Applicable Part # 81031

Oracle Integration Cloud Service – Additional Hosted Connections provides additional Hosted Connections, as set forth in Your order, with the Oracle Integration Cloud Service – Standard Edition or Oracle Integration Cloud Service – Enterprise Edition up to the maximums as specified in the applicable Services Descriptions.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Integrations Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Business Intelligence Cloud Service-Hosted Named User***

Applicable Part # B76632

The Oracle Business Intelligence Cloud Service environment is subject to the following quantities

Usage Limits:

- Each subscription to the Oracle Business Intelligence Cloud Service –Enterprise environment includes 30 GBs of file space for meta data and associated files.
- Each hosted user has entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and Google Store
- Oracle will provision two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use. Additional environments may be purchased subject to additional fees.

**Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Messaging Cloud Service***

Applicable Part # B75122

This Oracle Messaging Cloud Service environment is subject to the following quantities:

Ten (10) Concurrent Messaging Connections; hundred thousand (100,000) messages per destination, ten thousand (10,000) Queues; ten thousand (10,000) Topics; ten thousand (10,000) Durable Subscriptions; and two and a half (2.5) TB of monthly data transfer.

Each Concurrent Messaging Connection can send and receive up to a total of five million (5,000,000) messages per month. Each Message Push Listener may each use exclusively one Messaging Connection. The number of Message Push Listeners within a Service instance may not exceed the number of Concurrent Messaging Connections within that instance.

The Oracle Messaging Cloud Service includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Note: Customer Data sent as messages to an Oracle Messaging Cloud Service instance are considered temporary in nature. When an Oracle Messaging Cloud Service instance is terminated, the service instance will become unavailable and all Customer Data will be immediately deleted.

The terms referenced in this Service Description are described in the Program Documentation for this service.

### **Oracle Cloud Policies:**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## **ORACLE INFRASTRUCTURE AS A SERVICE-METERED**

### **Oracle IaaS Public Cloud Services**

#### **Applicable Part # B77077**

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

#### **Eligible Services**

The IaaS Public Cloud Services currently available are:

- Oracle Compute Cloud Service
- Oracle Storage Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

#### **Activation, Usage and Billing**

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1. "Pay as You Go" or 2. "Pre-paid Subscription"

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner "Account Administrator" privileges.

#### ***"Pay as You Go"***

If you do not wish to pre-pay an amount to Oracle for use of IaaS Public Cloud Services, you will be charged for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle's then current price list for such services (Oracle's "Pay as You Go" Rate Card). If during the Services Period of your order Oracle makes available new IaaS Public Cloud Services within your Cloud Services Account, Oracle will notify you of any fees that would apply to their activation and use. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all "Pay as You Go" usage are billed in arrears and are subject to the payment terms in your Agreement.

#### ***"Pre-Paid Subscription"***

Oracle allows you the flexibility to pre-pay an amount to Oracle to be applied towards the future usage of eligible Oracle IaaS Public Cloud Services (the "Oracle Pre-Paid Subscription"). The Services Period for the Oracle Pre-Paid Subscription is a twelve (12) month period commencing on the day the User login names and password are issued to you (the "Pre-Paid Subscription Period"), unless otherwise specified in Your Ordering Document. The Oracle Pre-Paid Subscription must be used within the 12 month Pre-Paid Subscription Period and will expire at the end of that period, and any pre-paid unused amounts are non-refundable and are forfeited at that time. The Oracle Pre-Paid Subscription balance shall be decremented on a monthly basis reflecting your actual usage for the prior month at the rates for each activated IaaS Public Cloud Service as defined in your order. If Oracle adds additional

service offerings to list of eligible IaaS Public Cloud Services within your Cloud Account during the Pre-Paid Subscription Period, you may activate and use those service offerings based on Oracle's then current price list defined in Oracle's "Pay as You Go" Rate Card.

If you deplete your Oracle Pre-Paid Subscription before expiration of the Pre-Paid Subscription Period and continue to use any activated IaaS Public Cloud Services, you will be charged additional fees for your use of the services. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card.

If you placed your order through an Oracle Partner and you deplete your Oracle Pre-Paid Subscription and continue to use any active IaaS Public Cloud Services, you will be charged additional fees directly from Oracle for your additional usage. The fees for the additional usage will be based on Oracle's then current price list as defined in the "Pay as You Go" Rate Card. Oracle will send invoices for the additional usage to you at the Billing Contact provided to Oracle by the Partner; you are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If you purchased multiple Pre-Paid Subscriptions for the IaaS Public Cloud services, Oracle will apply charges for your use of the services in the order of the earliest of the Pre-Paid Subscription purchased by you.

## ***Oracle Compute Cloud Service***

No	Oracle Compute Cloud Service Offering	Part #	Metric
2	Outbound Data Transfer	B78516	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
3A	Additional Static IP	B78517	STATIC IP PER HOUR
3B	Unassociated Static IP	B78518	STATIC IP PER HOUR
4	Block Storage Capacity	B78519	GIGABYTE STORAGE CAPACITY PER MONTH
5	Block Storage IO Requests	B78520	ONE MILLION IO REQUESTS PER MONTH

### **Metrics:**

**OCPU PER HOUR:** is defined as the number of Oracle Compute Unit (OCPU) hours used as part of the Oracle Compute Cloud Service. An OCPU provides CPU capacity equivalent of one physical core of an Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs. Each OCPU has a pre-defined amount of memory. Oracle Compute Cloud Service supports two kinds of shapes for virtual machines - General Purpose and High Memory. High-Memory shapes have more memory associated with an OCPU than the General Purpose shapes.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a calendar month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**STATIC IP PER HOUR:** is defined as the number of Static IP hours used as part of the Oracle Compute Cloud Service. These hours could include additional static IPs associated with a running instance or static IPs that are not associated with any running instance.

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**ONE MILLION IO REQUESTS PER MONTH:** is defined as the maximum of one million IO requests during a calendar month of the Oracle Cloud Service of the type of Block Storage IO Requests You use in the Oracle Cloud Service.

### Description

Oracle Compute Cloud Service is an infrastructure service designed to provide elastic compute capacity, enabling you to activate virtual machine environments in response to your business needs and end them when no longer needed. You can use the Oracle Compute Cloud Service through the Oracle Compute Cloud Service console.

### Service Activation, Measurement and Usage

You may begin using the Oracle Compute Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Compute Cloud Service in the Oracle Compute Cloud Service console on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Compute Cloud Service-Compute Capacity, your usage is measured by calculating the number of OCPU hours used by you. Pricing is per OCPU hour consumed for each VM instance, from the time an instance is launched until it is terminated or stopped. Each partial OCPU hour consumed will be billed as a full hour.
- For purposes of Oracle Compute Cloud Service-Outbound Data Transfer, your usage is measured by calculating for the calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by You or transfers over the internet.
- For purposes of Oracle Compute Cloud Service-Static IP, your usage is measured by calculating the number of additional Static IP's associated with a running instance along with the number of static IP's that are not associated with any running instance. The first static IP associated with a running instance is provided at no cost.
- For purposes of Oracle Compute Cloud Service- Block Storage Capacity, your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by you during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of the calendar month to generate Your monthly charges.
- For purposes of Oracle Compute Cloud Service- Block Storage IO Requests, your usage is measured by the quantity of Block Storage IO Requests You used in the Oracle Compute Cloud Service during each calendar month.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Compute Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the "Service Commitment").

### Definitions

1. "Monthly Uptime Percentage" is calculated by subtracting from 100% the percentage of minutes during the month in which the Oracle Compute Cloud Service was in the state of "Unavailable."
2. "Unavailable" or "Unavailability" mean:
  - When all your instances have no external connectivity
  - When all of your attached block storage volumes are inaccessible

### Replenishment of Account

Your Cloud Services Environment will be provisioned in accordance with your estimated usage. You are responsible for monitoring your usage; once you reach your estimated usage limit, to maintain your Oracle Compute Cloud Service, you will be required to increase your usage estimate in accordance with the terms of your

order. If you do not increase your usage estimate within the time permitted, your Oracle Storage Cloud Service will terminate as described below.

**Termination**

The Oracle Compute Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Compute Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

**Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

**Oracle Storage Cloud Service**

No	Oracle Storage Cloud Service Offering	Part #	Metric
1	Storage Capacity	B77078	GIGABYTE STORAGE CAPACITY PER MONTH
2	Outbound Data Transfer	B77473	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
3A	PUT, COPY, POST or LIST Requests	B77474	1000 REQUESTS PER MONTH
3B	GET and all other Requests	B77475	10000 REQUESTS PER MONTH
4	Archive Storage Capacity - Storage	B82623	GIGABYTE STORAGE CAPACITY PER MONTH
5	Archive Storage Capacity - Data Retrieval	B82624	GIGABYTE STORAGE CAPACITY PER MONTH
6	Outbound Data Transfer to another data center (intra-region)	B82626	GIGABYTE OUTBOUND DATA TRANSFER PER MONTH
7	Archive Storage Penalties - Deleting objects earlier than 90 days	B82629	GIGABYTE STORAGE CAPACITY PER MONTH
8	Archive Storage Penalties - Small reads & writes (objects < 10 MB)	B82630	1000 REQUESTS PER MONTH

**Metrics:**

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

**GIGABYTE OUTBOUND DATA TRANSFER PER MONTH:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.

**1,000 REQUESTS PER MONTH:** is defined as maximum of 1,000 Requests per Month, of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

**10,000 REQUESTS PER MONTH:** is defined as maximum of 10,000 Requests per Month of the type of REST API Requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET.

### Description

Oracle Storage Cloud Service is an object storage service that allows Your Users to store and access data via the Internet. Access to data within the Oracle Storage Cloud Service is through an OpenStack Swift compatible REST API and Java library. To store Oracle Database backups, You must purchase the Oracle Database Backup Service.

### Service Activation, Measurement and Usage

You may begin using the Oracle Storage Cloud Service after Oracle has activated Your Oracle Cloud Service account. You may view Your usage of the Oracle Storage Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure your usage every month for billing purposes.

- For purposes of Oracle Storage Cloud Service-Storage Capacity, Your usage is measured by calculating the average storage (Gigabyte of Storage Capacity) used by You during each month. Usage data is collected at one-hour intervals and the storage usage is measured in "TimedStorage-ByteHrs" which are added up at the end of each calendar month to generate Your monthly charges.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer, Your usage is measured by calculating for each calendar month the total GB of Outbound Data transfer from the Oracle Cloud Service, including downloads by you or transfers over the internet.
- For purposes of Oracle Storage Cloud Service-Outbound Data Transfer to another data center (intraregion), Your usage is measured by calculating for each calendar month the total GB of data transferred from one Oracle Cloud data center to another Oracle Cloud data center within the same Oracle Cloud Region, including transfers by you and transfers on behalf of you based on your geographic replication policy selection.
- For purposes of Oracle Storage Cloud Service-Requests, Your usage is measured by the quantity of REST API Requests (including PUT, HEAD, POST, COPY, DELETE, GET) You used in the Oracle Storage Cloud Service during each calendar month.
- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties-Deleting objects earlier than 90 days, Your usage is measured by the sum of all Pro-rated Early Delete Gigabytes from all containers with the storage class attribute of "archive".
- For purposes of Oracle Storage Cloud Service – Archive Storage Penalties -Small reads & writes (objects < 10 MB), Your usage is measured by the quantity of REST API Requests (including PUT, POST, COPY, GET) You used against objects from all containers with the storage class attribute of "archive" during the calendar month.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the "Service Commitment").

### Definitions

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined “success criteria” when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

4. Pro-rated Early Delete Gigabytes = Pro-rated Early Delete Days \* size of Early Delete Object in gigabytes
5. Pro-rated Early Delete Days = (90 - the number of days an Early Delete Object was stored) / 90
6. Early Delete Object = An object that was stored in a container with the storage class attribute of "archive" and was deleted before the object had been stored for less than 90 days.

### Termination

The Oracle Storage Cloud Services will terminate at the earlier of (i) the end of Services Period under your order, or (ii) at any time with 30 days advance written notice to Oracle. You are obligated to pay for all charges incurred during the notice period. Upon termination of the Oracle Storage Cloud Service, the Services Environment can no longer be used although your Oracle Cloud Services account may still remain active.

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).



## INFRASTRUCTURE AS A SERVICE SERVICE DESCRIPTIONS-NON-METERED

### Oracle Storage Cloud Service

Applicable Part # B75123

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests. You can purchase in multiples of 1 TB in a single Oracle Storage Cloud Service instance.

#### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

#### Definitions

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined “success criteria” when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and

		content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

## Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Storage Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Service

## Oracle Storage Cloud Service – Non-metered - TB of Storage Capacity

Applicable Part #B83456

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined “success criteria” when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.

3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts), excepting as follows: when an instance of the Oracle Storage Cloud is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Service

## ***Oracle Compute Cloud Service - Block Storage - Non-metered -TB of Storage Capacity***

Applicable Part #B83455

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Block Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the "Service Commitment").

### Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Compute Cloud Service - Block Storage was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When all of your attached block storage volumes are inaccessible

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Compute Cloud

Service – Block Storage is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

### Oracle Compute Cloud Service – Non-Metered

No	Oracle Compute Cloud Service Offering	Part #	Metric
1A	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered	B82811	Hosted Environment
1B	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered	B82812	Hosted Environment
1C	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered	B82813	Hosted Environment
1D	Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered	B82814	Hosted Environment

### Metrics:

**OCPU:** An Oracle Compute Unit (OCPU) provides CPU capacity equivalent of one physical core of a modern Intel Xeon processor with hyper threading enabled. Each OCPU corresponds to two hardware execution threads, known as vCPUs.

**GIGABYTE STORAGE CAPACITY PER MONTH:** is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the service.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Compute Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which the Oracle Compute Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When all your instances have no external connectivity
  - When all of your attached block storage volumes are inaccessible

***Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered***

Applicable Part # B82811

The Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 500 – Non-Metered environment is subject to the quantity of five hundred (500) OCPU's of dedicated compute capacity.

***Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered***

Applicable Part # B82812

The Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1000 – Non-Metered environment is subject to the quantity of one thousand (1000) OCPU's of dedicated compute capacity.

***Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered***

Applicable Part # B82813

The Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 1500 – Non-Metered environment is subject to the quantity of fifteen hundred (1500) OCPU's of dedicated compute capacity.

***Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered***

Applicable Part # B82814

The Oracle Compute Cloud Service - Dedicated Compute Capacity - Model 2000 – Non-Metered environment is subject to the quantity of two thousand (2000) OCPU's of dedicated compute capacity.

**PUBLIC SECTOR PAAS AND IAAS SERVICES**

***Oracle Database Cloud Service – Non-metered- Public Sector--Hosted Environment***

Applicable Part #

1	B83628	Oracle Database Cloud Service - Standard Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
2	B83629	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83630	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83631	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - General Purpose - Non-metered - Hosted Environment
5	B83632	Oracle Database Cloud Service - Standard Edition - General Purpose - Non-metered- Hosted Environment
6	B83633	Oracle Database Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
7	B83634	Oracle Database Cloud Service - Enterprise Edition High Performance - General Purpose - Non-metered - Hosted Environment
8	B83635	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - General Purpose - Non-metered - Hosted Environment
9	B83636	Oracle Database Cloud Service - Standard Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83637	Oracle Database Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
11	B83638	Oracle Database Cloud Service - Enterprise Edition High Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
12	B83639	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - Virtual Image - High Memory - Non-metered - Hosted Environment
13	B83640	Oracle Database Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
14	B83641	Oracle Database Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
15	B83642	Oracle Database Cloud Service - Enterprise Edition High Performance - High Memory - Non-metered - Hosted Environment
16	B83643	Oracle Database Cloud Service - Enterprise Edition Extreme Performance - High Memory - Non-metered - Hosted Environment

**Description**

The Oracle Database Cloud Service --Non-metered-environment is subject to the following quantities

per month: 1 OCPU and 7.5 GB of Memory.

Oracle Database Cloud Service provides a dedicated 11gR2 or 12c single-node database instance with automated customer-controlled backup, patching, and DBMS management with cloud tooling. It provides broad SQL\*NET access and support Enterprise Manager and other DBMS tools. You can use the Oracle Database Cloud Service through the Oracle Database Cloud Service console.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### Definitions

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Database Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Database Backup Service – Non-metered – Public Sector – TB of Storage Capacity***

Applicable Part #B83644

This Oracle Database Backup Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month. You may purchase multiples of 1 TB in a single Oracle Database Backup Service instance to store Oracle Database Backups created using the Oracle Database Cloud Backup Module. The Oracle Database Cloud Backup Module can only be used with the Oracle Database Backup Service and not with any other cloud services - including Oracle Storage Cloud Service.

### Service Commitment

Oracle will use commercially reasonable efforts to make Oracle Database Backup Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

## Definitions

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined “success criteria” when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

## Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Database Backup Cloud

Service is terminated

time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Java Cloud Service - Non-metered - Public Sector - Hosted Environment***

Applicable Part #

1	B83645	Oracle Java Cloud Service - Standard Edition - Virtual Image - General Purpose-Non-metered - Hosted Environment
2	B83646	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - General Purpose - Non-metered - Hosted Environment
3	B83647	Oracle Java Cloud Service - Suite - Virtual Image - General Purpose - Non-metered - Hosted Environment
4	B83648	Oracle Java Cloud Service - Standard Edition - General Purpose - Non-metered - Hosted Environment
5	B83649	Oracle Java Cloud Service - Enterprise Edition - General Purpose - Non-metered - Hosted Environment
6	B83650	Oracle Java Cloud Service - Suite - General Purpose - Non-metered - Hosted Environment
7	B83651	Oracle Java Cloud Service - Standard Edition - Virtual Image - High Memory-Non-metered - Hosted Environment
8	B83652	Oracle Java Cloud Service - Enterprise Edition - Virtual Image - High Memory - Non-metered - Hosted Environment
9	B83653	Oracle Java Cloud Service - Suite - Virtual Image - High Memory - Non-metered - Hosted Environment
10	B83654	Oracle Java Cloud Service - Standard Edition - High Memory - Non-metered - Hosted Environment
11	B83655	Oracle Java Cloud Service - Enterprise Edition - High Memory - Non-metered - Hosted Environment
12	B83656	Oracle Java Cloud Service - Suite - High Memory - Non-metered - Hosted Environment

### **Description**

The Oracle Java Cloud Service— Non-metered - environment is subject to the following quantities per month: 1 OCPU and 7.5 GB of Memory.

This also includes a Developer Cloud Service environment subject to the following quantities: 12 Projects, 3 Concurrent Hudson Builds, Storage: 6 GB for Git and Maven storage, 10 GB for Hudson build storage, 4 GB for Tasks and Wiki storage.

Oracle Java Cloud Service provides a cloud-based application server – WebLogic 12c or 11g with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling – designed to support any Java application. You can use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Java Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Java Cloud Service was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When an instance has no external connectivity

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). excepting as follows: when an instance of the Oracle Java Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, the service instance will become unavailable and all Your Content will be deleted.

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts).

## ***Oracle Compute Cloud Service - Block Storage - Non-metered –Public Sector - TB of Storage Capacity***

Applicable Part #B83657

This Oracle Compute Cloud Service - Block Storage environment is subject to the following quantities:

One (1) TB of storage capacity.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Block Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.95% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

1. “Monthly Uptime Percentage” is calculated by subtracting from 100% the percentage of minutes during the month in which Oracle Compute Cloud Service - Block Storage was in the state of “Unavailable.”
2. “Unavailable” or “Unavailability” mean:
  - When all of your attached block storage volumes are inaccessible

### **Oracle Cloud Policies**

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). NOTE: when an instance of the Oracle Database Cloud Service is

terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

## ***Oracle Storage Cloud Service – Non-metered – Public Sector - TB of Storage Capacity***

Applicable Part #B83658

This Oracle Storage Cloud Service environment is subject to the following quantities:

One (1) TB of storage capacity; 1,000,000 PUT requests; and 1,000,000 GET requests per month.

### **Service Commitment**

Oracle will use commercially reasonable efforts to make Oracle Storage Cloud Service available with a Monthly Uptime Percentage of at least 99.9% during any month of the Services Period (the “Service Commitment”).

### **Definitions**

1. Monthly Uptime Percentage = 100 – the average number of the Error Rates from each one-hour period in a given month of the Services Period. Monthly Uptime Percentage measurements exclude Unplanned Downtime as defined in the Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies.
2. “Error Rate” is the total number of Failed Storage Transactions divided by the total number of storage transactions during a one-hour time interval. The total number of storage transactions includes Failed Storage Transactions.
3. A Failed Storage Transaction is any of the following transactions that did not meet the defined “success criteria” when processed:

No	Request Type	Success Criteria
1	Authenticate a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
2	HEAD request on a known account	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
3	PUT of a new container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
4	PUT of a 1K object to a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
5	GET of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.

6	DELETE of a 1K object from a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
7	DELETE of a container	Request is successful and returns an http status code of 200 (or service appropriate http status code) and content match in less than 4 seconds.
8	Internet-based connection availability (UP/DOWN)	Connectivity is available

### Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Platform and Infrastructure Services – Public Cloud Hosting and Delivery Policies*, which may be viewed at [www.oracle.com/contracts](http://www.oracle.com/contracts). NOTE: when an instance of the Oracle Database Cloud Service is terminated, the instance will remain active for an additional 60 days, during which time service administrators (as configured by you) can retrieve and re-organize Your Content for collection purposes, but the instance can no longer be used for production purposes. After the 60 day period, and except as may be required by law, the service instance will become unavailable and all Your Content will be deleted.

## **RETIRED OFFERINGS**

### **Oracle IaaS Public Cloud Services –Public Sector**

#### **Applicable Part # B82048**

Oracle will provide you with a Cloud Services Account which allows you to activate and use eligible Oracle IaaS Public Cloud Services.

#### **Eligible Services**

The IaaS Public Cloud Services currently available are:

- Oracle Storage Cloud Service
- Oracle Compute Cloud Service

During the Services Period of your order, you may activate any IaaS Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to activate any new IaaS Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of an IaaS Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

#### **Activation, Usage and Billing**

The service description for each IaaS Public Cloud Service describes how you activate the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

#### **“Pay as You Go”**

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you activate within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any IaaS Public Cloud Service that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

### **Oracle Java Public Cloud Services - Public Sector**

#### **Applicable Part # B82050**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Java Public Cloud Services.

#### **Eligible Services**

The current Java Public Cloud Services available include:

- Oracle Java Cloud Service

During the Services Period of your order, you may consume any Java Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Java Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Java Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

### **Activation, Usage and Billing**

The service description for each Java Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to Your Cloud Services account to allow the Partner to assist you in monitoring your usage and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

### ***“Pay as You Go”***

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Java Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

## ***Oracle Database Public Cloud Services-Public Sector***

### **Applicable Part # B83049**

Oracle will provide you with a Cloud Services Account which allows you to set up and use eligible Oracle Database Public Cloud Services-Public Sector

### **Eligible Services**

The current Database Public Cloud Services available include:

- Oracle Database Backup Service
- Oracle Database Cloud Service

During the Services Period of your order, you may consume any Database Public Cloud Services listed in your Cloud Services Account. Your Cloud Services Account will be automatically updated to allow you to consume any new Database Public Cloud Services that Oracle may make generally available to its Cloud customer base. Your use of a Database Public Cloud Service is governed by the Oracle services description and metric applicable to that service.

### **Activation, Usage and Billing**

The service description for each Database Public Cloud Service describes how you consume the service and how Oracle measures and charges for your actual usage. A monthly statement detailing your actual usage and the related charges will be available in your Cloud Services Account. Your Cloud Services Account will be charged based on a “Pay as You Go” payment/billing model.:

For orders placed through an Oracle Partner, you may, at your sole discretion, grant the Oracle Partner administrative access to your Cloud Services account to allow the Partner to assist you in monitoring your usage

and related charges. To enable a Partner to view your Cloud Services Account, you must grant the Partner “Account Administrator” privileges.

***“Pay as You Go”***

You will be asked to provide an estimate for the amount of your usage during the applicable Services Period to allow Oracle to appropriately provision your Cloud Services Environment. You will then be charged only for the actual usage of all services that you consume within your Oracle Cloud Services Account based on Oracle’s then current price list for such services (Oracle’s “Pay as You Go” Rate Card). Note that you will not be able to exceed your usage estimate without replenishing your Oracle Cloud Services Account. You will not be charged for any Oracle Database Cloud Services that you do not activate within your Cloud Services Account. Charges for all “Pay as You Go” usage are billed in arrears and are subject to the payment terms in your Agreement.

