

ChatBot and AI: Question your data



APEX World 2024

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Dimitri Gielis

- Founder & CEO of **United Codes**
- 25+ years of Oracle Experience (OCP & APEX Certified)
- Oracle ACE Director
- “APEX Developer of the year 2009” by Oracle Magazine
- “Oracle Developer Choice award (ORDS)” in 2015
- Author Expert **Oracle APEX**
- Presenter at Conferences



Vito Van Hecke

- Consultant at **United Codes**
- JavaScript enthusiast
- Loves discovering technology
- APEX Certified
- 5+ years experience (2 with Oracle APEX)



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APEX Office Print



APEX Media Extension



APEX Office Edit



APEX Project Eye



Plug-ins Pro



APEX Message Service



Use case

Students who search for a room...

... have so many questions in a short timeframe

- In which part of the town do you have rooms available?
- What does the room look like?
- What is the price of the room?
- Can we get more info about the room?
- Can I view/visit the room?
- What does the environment look like?
- Which other students are there?
- I want to rent ... (in email details)



AI

Oracle?

Digital Assistant best practice webcast series

Success stories from partners & customers

Schedule:

- What makes a great digital assistant
- Production quality NLP
- Why are Entities so important?
- Best practices while designing conversations
- Connect ODA with any backend application
- Expose your assistant anywhere you need

Watch on-demand:

<https://bit.ly/buildbetterbots>

<https://www.youtube.com/watch?v=fISxullOxrM>



What makes a great digital assistant - Best practice Oracle Digital Assistant Webcast part 1

Date: September 6 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)



Production quality NLP - Best practice Oracle Digital Assistant Webcast part 2

Date: September 20 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)



Why are Entities so important? - Best practice Oracle Digital Assistant Webcast part 3

Date: October 4 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)



Best practices while designing conversations - Best practice Oracle Digital Assistant Webcast part 4

Date: October 25 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)



Connect ODA with any backend application - Best practice Oracle Digital Assistant Webcast part 5

Date: November 8 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)



Expose your assistant anywhere you need - Best practice Oracle Digital Assistant Webcast part 6

Date: November 22 2022

Start Time: 16:00-17:30 CET

Duration: 90 mins

[Read More](#)

[Register Now](#)

What is Oracle Digital Assistant?

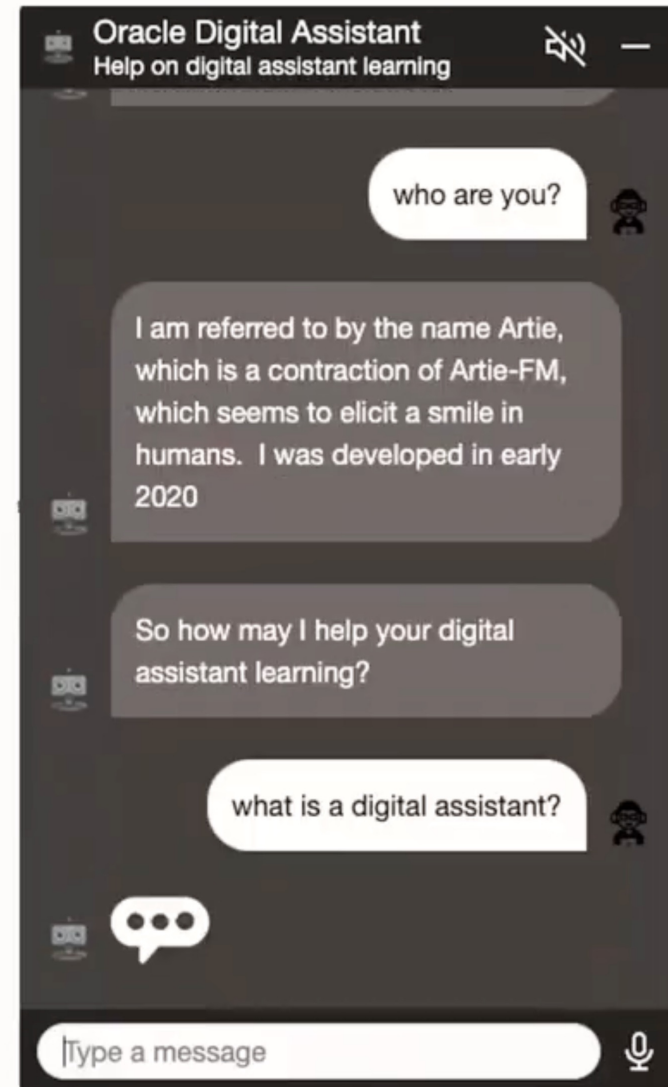
Platform to build intelligent chatbots

AI based Natural Language Processing (NLP)

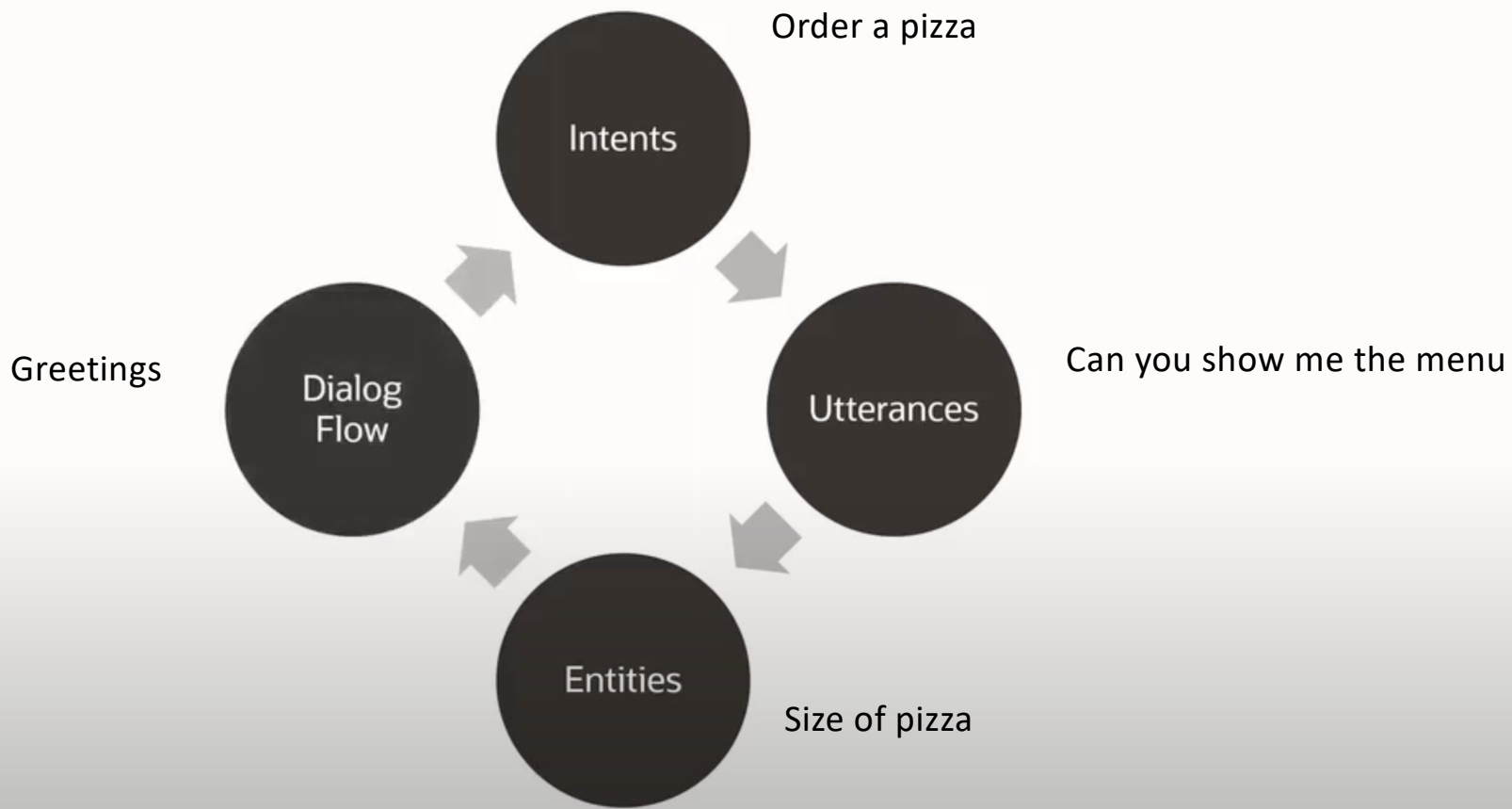
Talk or send a text for answers, process a request, drive action



<https://bit.ly/ArtieLive>



Conversational AI Building Blocks



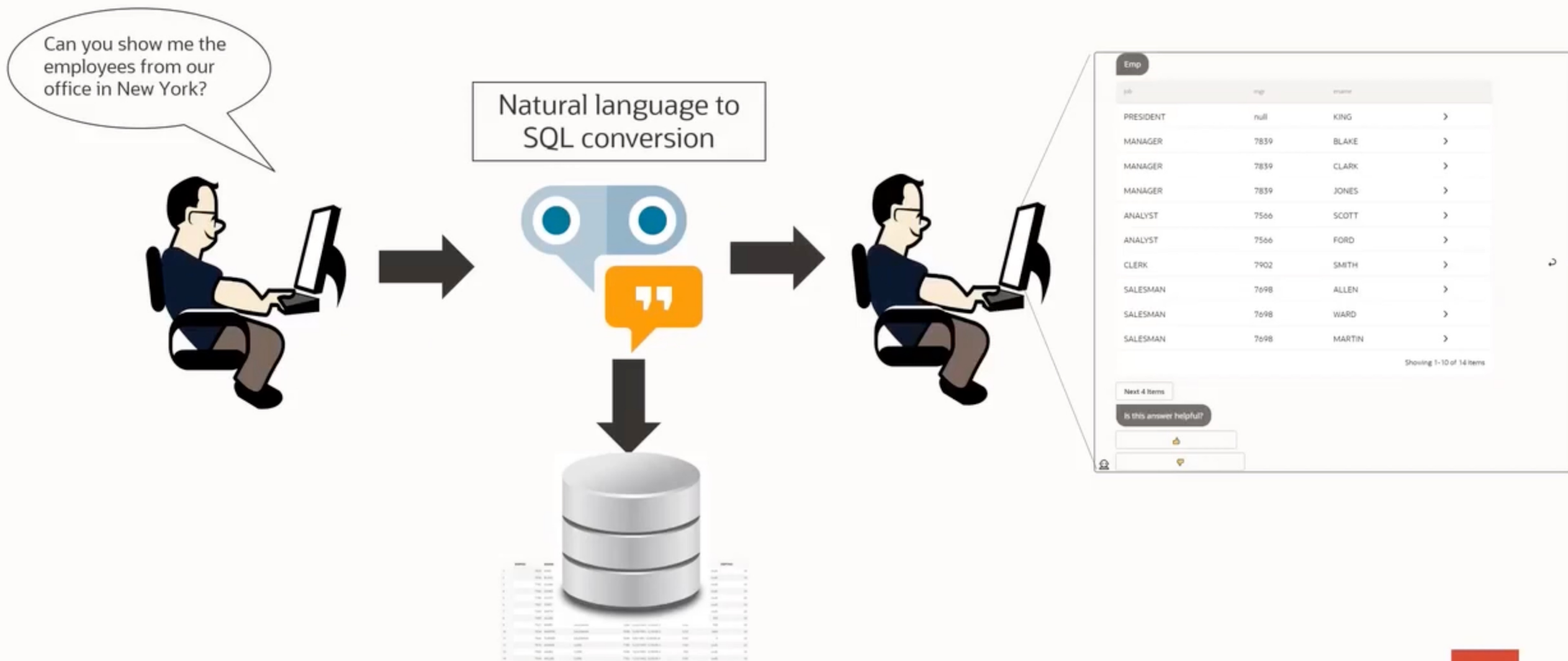
Volledig scherm afsluiten (f)

”

SQL Dialog provides
a **natural language
conversational interface to
databases**

Volledig scherm afsluiten (f)

How does it work?



Steps to build a SQL Dialog

Create a data service

Create a skill

**Import entity from data
service**

Enhance the model

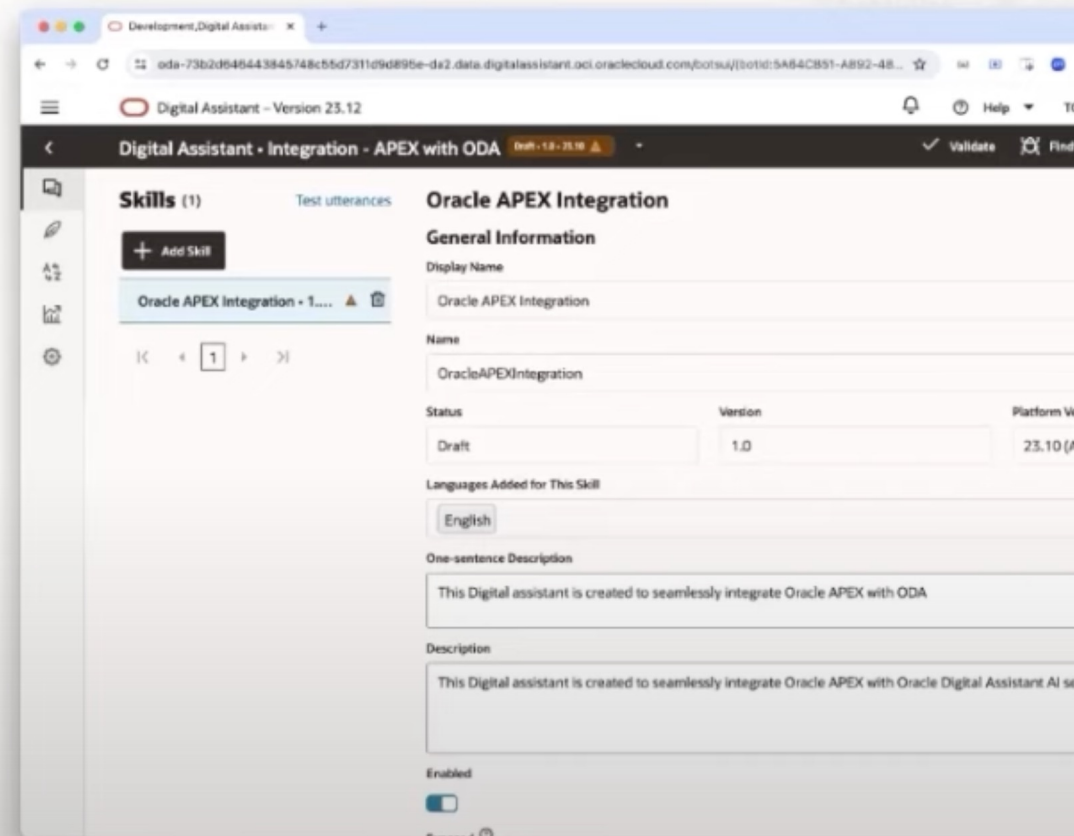
Oracle Digital Assistant

Comprehensive AI Platform to create conversational experiences

Advanced Natural Language Understanding

One assistant for all applications

Prebuilt skills and templates



Quick Projects

Install App

roopesh

Quick Projects

Team Members

Projects

Milestone:

To Dos

Links

Oracle APEX Assistant

CONNECTED

What is Oracle APEX

Oracle APEX is the world's most popular enterprise low-code application platform that enables you to build scalable, secure web and mobile apps with world-class features that can be deployed anywhere – cloud or on-premises.

Using APEX, developers can quickly develop and deploy compelling apps that solve real problems and provide immediate value. You don't need to be an expert in a vast array of technologies to deliver sophisticated solutions. Focus on solving the problem and let APEX take care of the rest.

A few seconds ago

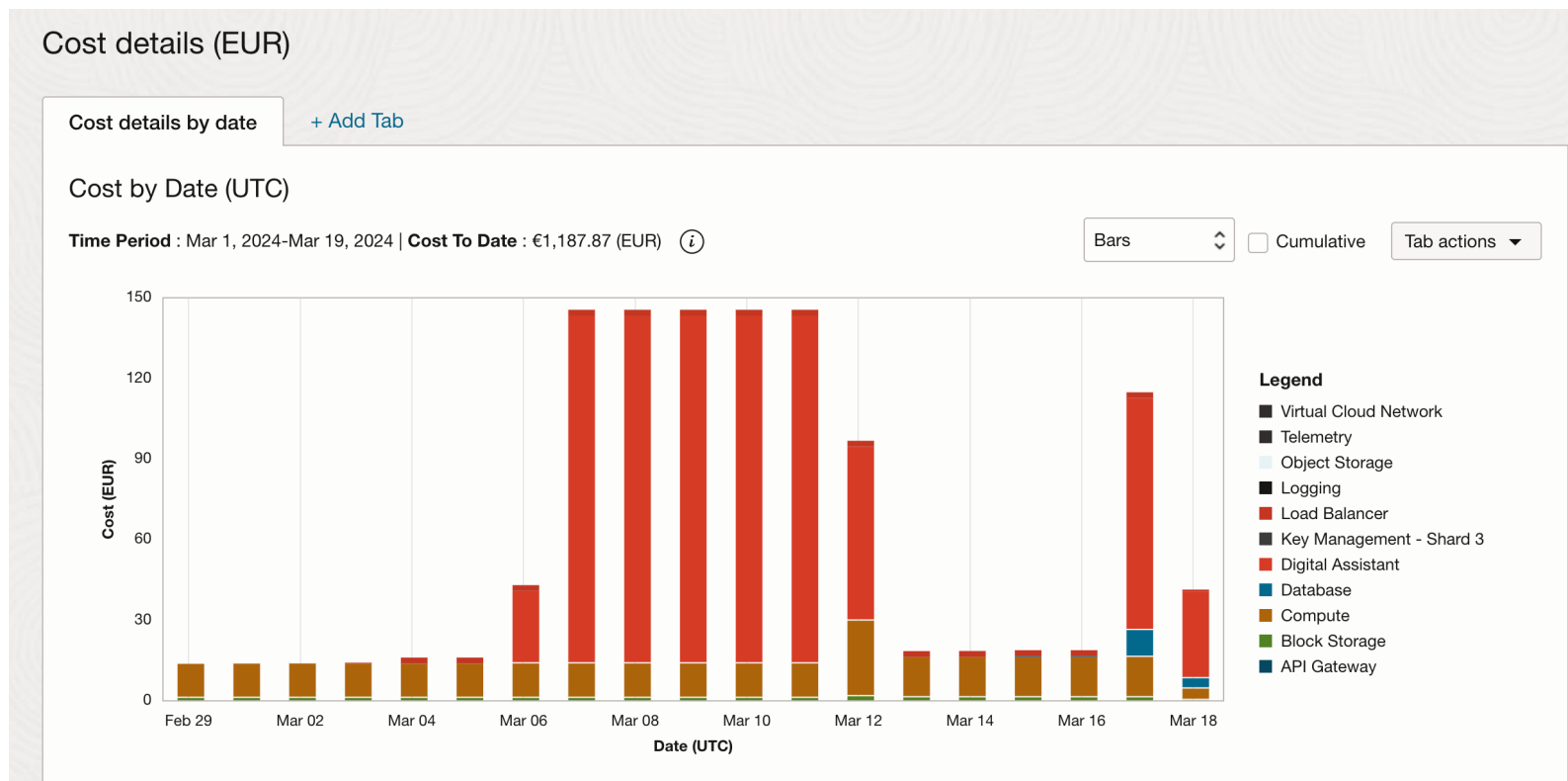
Type a message

Release 1.0

Integration in Oracle APEX

<https://blogs.oracle.com/apex/post/integrating-an-oracle-digital-assistant-chatbot-in-to-your-oracle-apex-app>

Euh?



WTF...???



Pricing

Oracle Digital Assistant

Product	Unit Price (Request)	Minimum (Requests per hour)
Oracle Digital Assistant Cloud Service	0,021576 €	250

Let's do the math!

- 0.021576 / request
- 250 minimum requests per hour
- 24 hours in a day

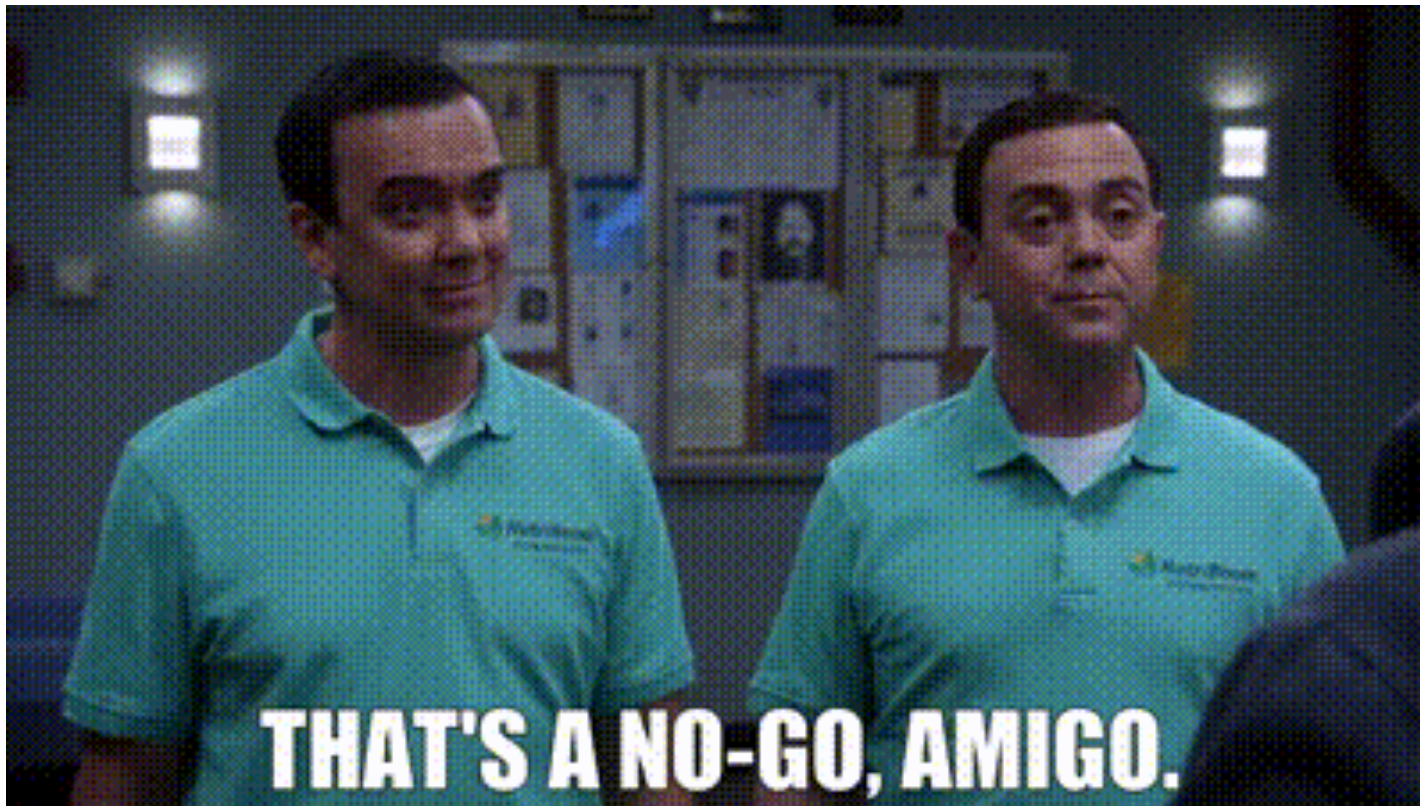
= $0.021576 * 250 * 24$

= 130 EUR/day

= 130 EUR * 30 days

= 3900 EUR/month !?!

Oracle Digital Assistant

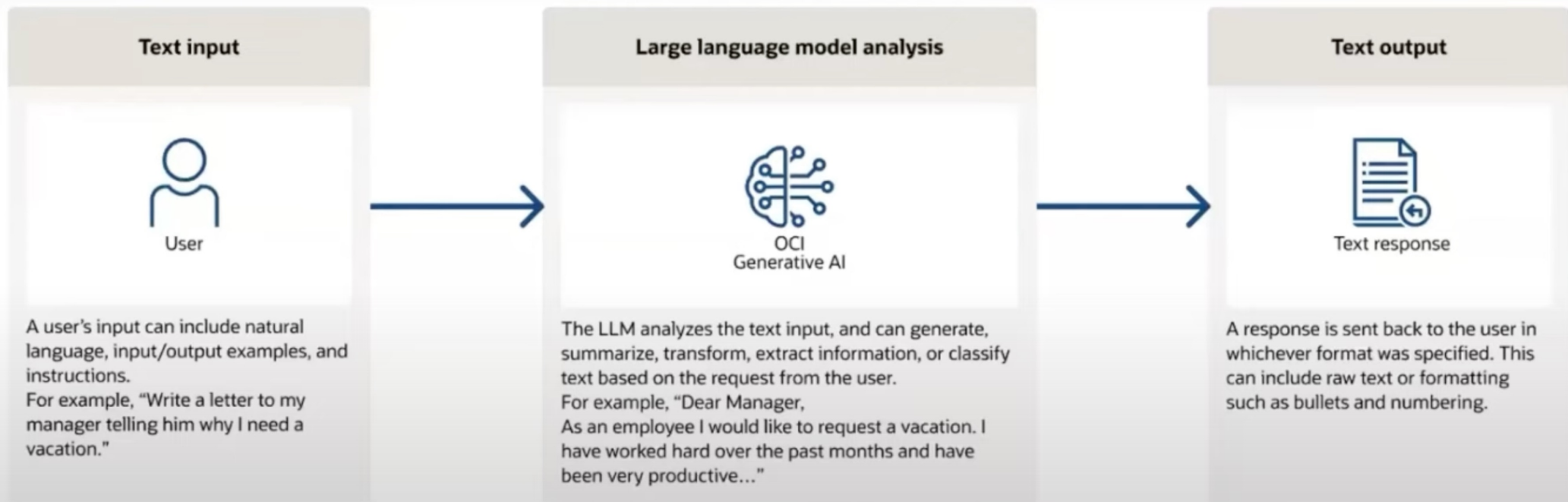


What else?

- Generative AI
- Select AI

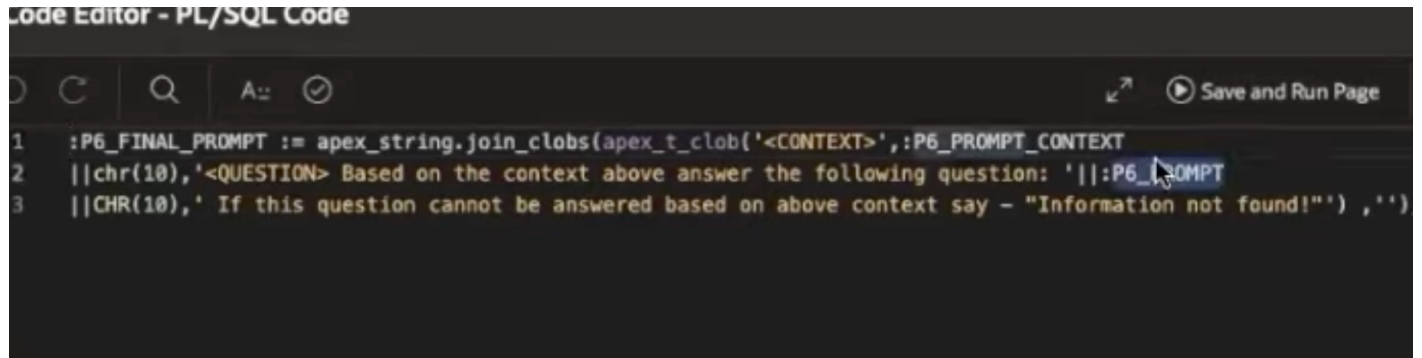


How Generative AI Works?



Generative AI

- LLM
- Get info based on provided prompts (context)

A screenshot of a PL/SQL Code Editor window. The title bar reads "Code Editor - PL/SQL Code". The editor contains three lines of PL/SQL code. Line 1: `:P6_FINAL_PROMPT := apex_string.join_clobs(apex_t_clob('<CONTEXT>',:P6_PROMPT_CONTEXT`. Line 2: `||chr(10),'<QUESTION> Based on the context above answer the following question: '||:P6_PROMPT`. Line 3: `||CHR(10),' If this question cannot be answered based on above context say - "Information not found!") , ''`. The code is syntax-highlighted. A mouse cursor is visible over the text `||:P6_PROMPT` on line 2. The editor has a toolbar at the top with icons for undo, redo, search, and a "Save and Run Page" button.

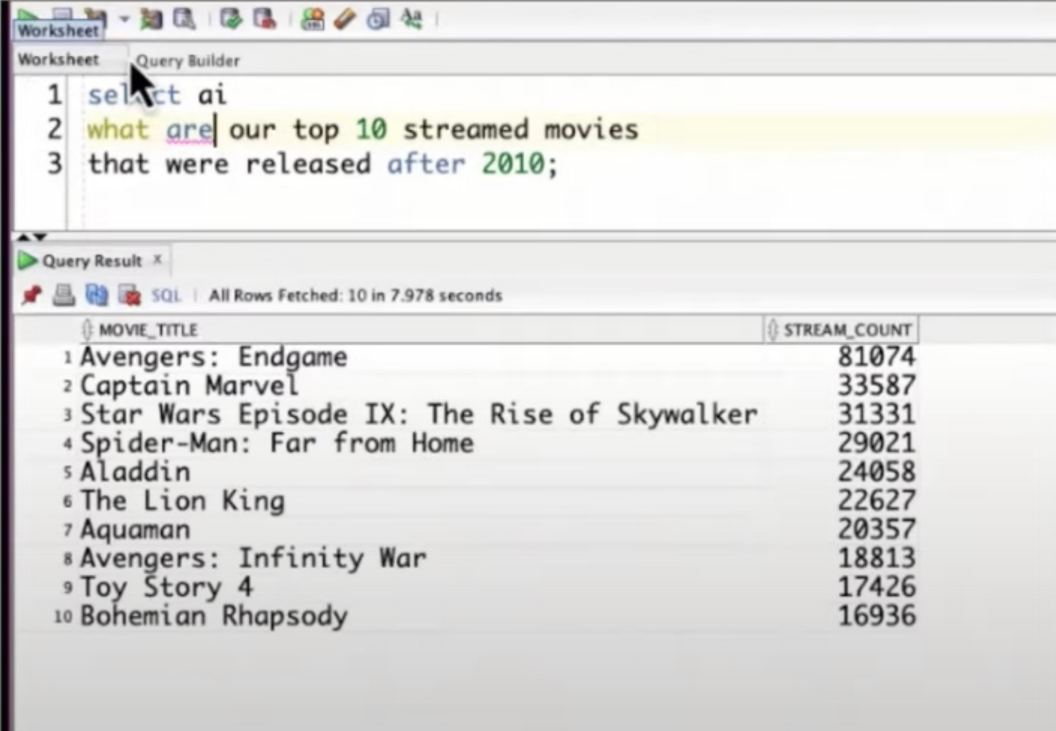
<https://blogs.oracle.com/apex/post/building-innovative-qa-experiences-oracle-apex-meets-oci-generative-ai>

Autonomous Database Select AI

Capability of **Autonomous Database**

Use **human language** to query data

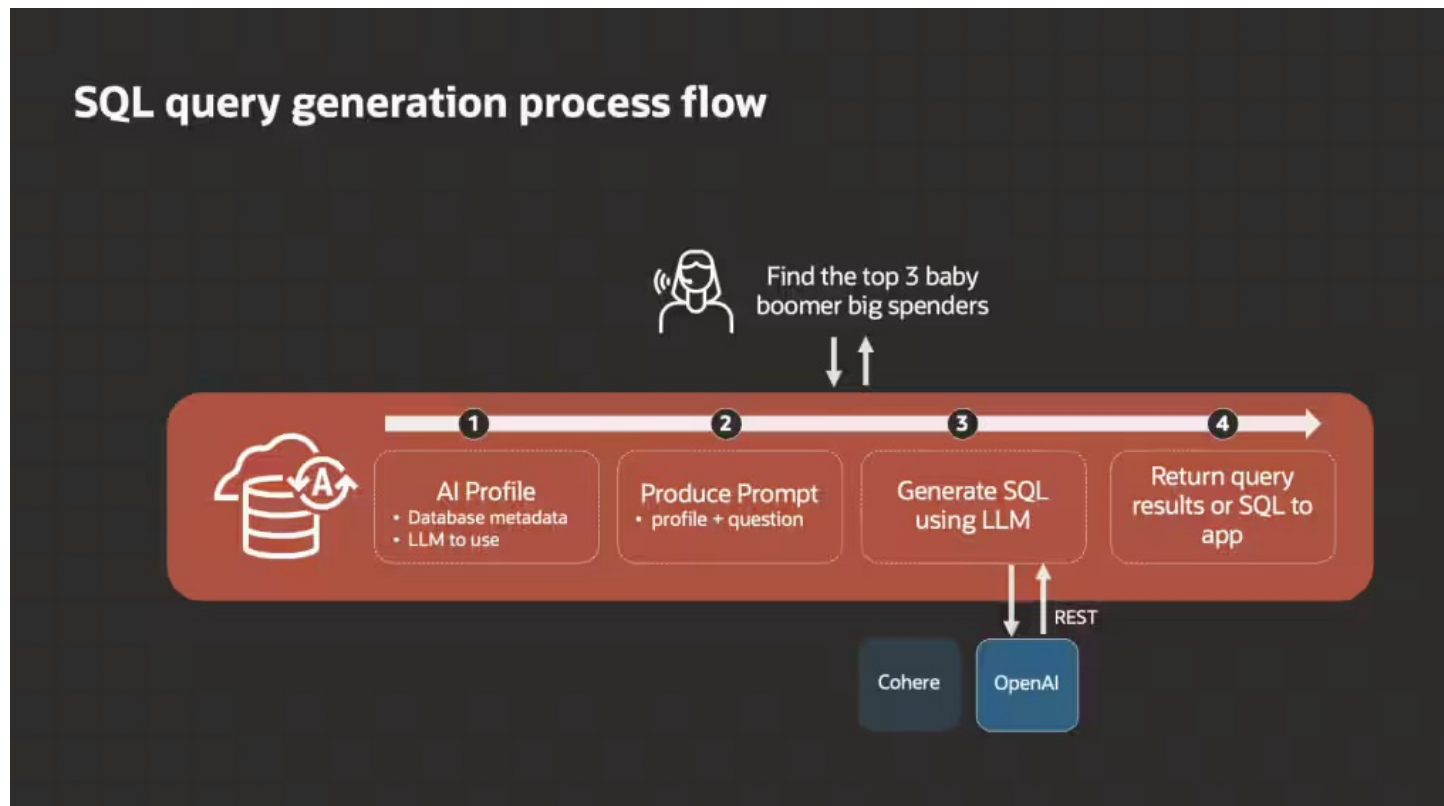
Generates SQL Queries using Natural language



The screenshot displays a software interface with two main sections. The top section, titled 'Query Builder', contains a text area with a natural language query: 'select ai what are our top 10 streamed movies that were released after 2010;'. The bottom section, titled 'Query Result', shows the results of the query. It includes a status bar indicating 'All Rows Fetched: 10 in 7.978 seconds' and a table with two columns: 'MOVIE_TITLE' and 'STREAM_COUNT'. The table lists the top 10 streamed movies based on the query criteria.

MOVIE_TITLE	STREAM_COUNT
1 Avengers: Endgame	81074
2 Captain Marvel	33587
3 Star Wars Episode IX: The Rise of Skywalker	31331
4 Spider-Man: Far from Home	29021
5 Aladdin	24058
6 The Lion King	22627
7 Aquaman	20357
8 Avengers: Infinity War	18813
9 Toy Story 4	17426
10 Bohemian Rhapsody	16936

Select AI



<https://blogs.oracle.com/apex/post/configuring-generative-ai-in-oracle-apex-using-select-ai>

Configure Select AI



DBMS_CLOUD_AI

GENERATE

```
l_response := DBMS_CLOUD_AI.GENERATE (  
    prompt => '<task + data>',  
    profile_name => 'openai',  
    action => 'showsql' / chat  
);
```

Challenges



**How do you switch between
Generative AI and Select AI?**



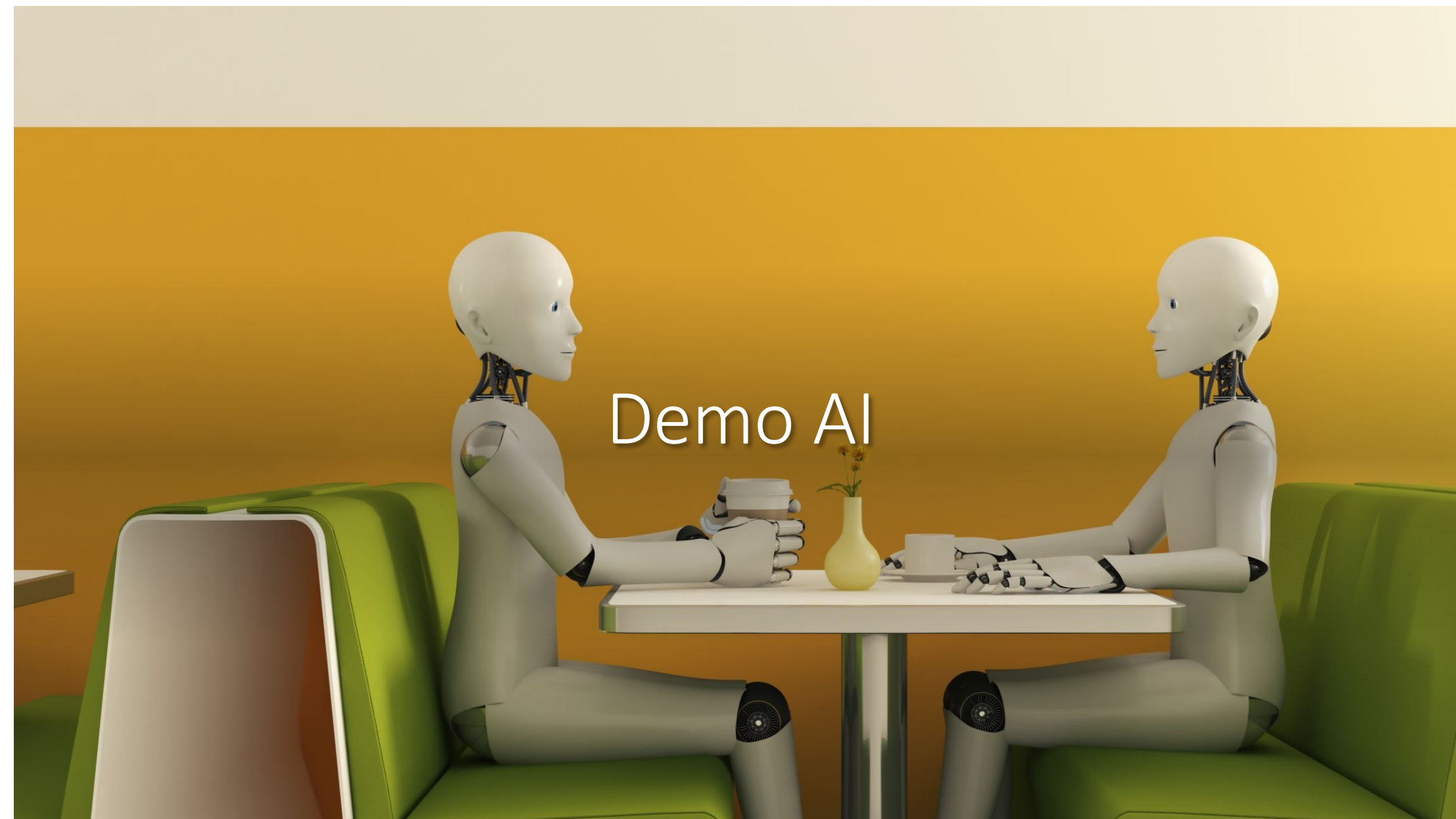
Text only




How do you

show images
show a map
create links


Demo AI




≡ Demonstration - Customer Orders




Demonstration - Customer Orders




Dashboard



Order Search





Customer Orders





Product Orders


Release 1.0


 App 102


 Page 16


 Session

 Debug


 Quick Edit

 Customize







Chat



No questions have been asked!

 Ask a question



Q&A

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